

PEOPLES
ENERGY.
Peoples Gas
North Shore Gas

Pamela Varner
7701 S Oglesby
Chicago, IL 60649

Re: 7701 S. Oglesby
11355 S. Forest
2101 W. 54th Pl.
5932 S. Hermitage

Dear Ms. Varner,

We were recently contacted by the Illinois Commerce Commission (ICC) regarding your gas bill. We understand your concern and want you to know that we conducted a thorough review of our records in an effort to resolve this billing issue. I apologize for any inconvenience this may have caused.

Per your request, I have compiled a history of your 7701 S Oglesby account, which includes all the bills that were transferred in from 3 previous addresses. I started with January 12, 2000. See Attached.

I am going to allow \$1545.87 that was transferred in from 11355 S Forest due to the fact that you supplied a deed that shows you were not responsible for the bill from 8-6-01 through 5-3-02.

In addition I am going to allow \$248.36 that was transferred in from 2101 W 54th Pl billed for gas used after May 7th, due to the fact that there was a fire in that building on May 7th 2000 based on records that you supplied.

The new total due on your account at 7701 S. Oglesby is \$2,497.12.

Thank you for your patience as we looked into this matter.

Sincerely,
V. Patricelli
V. Patricelli
Special Services

COPY

COMPLAINANT'S EX F
THIS PAGE ONLY

OFFICIAL FILE

I.C.C. DOCKET NO. 03-0481

Compl. Exhibit No. F

Witness P. VARNER

Date 4/29/04 TR

June 5, 2003